### **ANTI-PIRACY: A Partnership Story**

Prevent counterfeiting by giving each product a unique, dynamic identity

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SVP, LSC Communications

#### **Bret Foster**

Strategic Account Manager, Brady Corporation





# Counterfeiting is a pervasive and growing problem .... driving the need for serialization



ICC estimates global counterfeiting could reach us\$2.3
Trillion

by 20221.



Homeland Security reported a total of US\$1.38
Billion
(MSRP) in Intellectual Property

related seizures in

2016.<sup>2</sup>



1 in 4
US consumers
have been
deceived into
purchasing
counterfeit items
online.3



1 in 3

Pharma companies are **not ready** for the **serialization requirements** stated in the FDA's Drug Supply Chain Security Act.<sup>4, 5</sup>



America's food industry has a \$55.5B safety problem.



### Multi-faceted strategy for brand protection

Multiple technologies



Rules-based system & analytics



The "scare" factor



End-to-end solution



Forensic authentication



Keep adapting





### **Link from HP -- Protect and track your product**

A platform and set of tools to provide every unit its own identity and then protect it, track it, and enable engaging experiences from it.

Assign a unique & deterministic identity

to each pack/product

Connect all marks & metadata

e.g. product & tracking specific info

Track & authenticate through digital experiences

Capture behavior data, analytics & insights

to improve your business









**ALL WITH 1 SINGLE DIGITAL MARK -- hidden or visible** 

1 BRAND PROTECTION

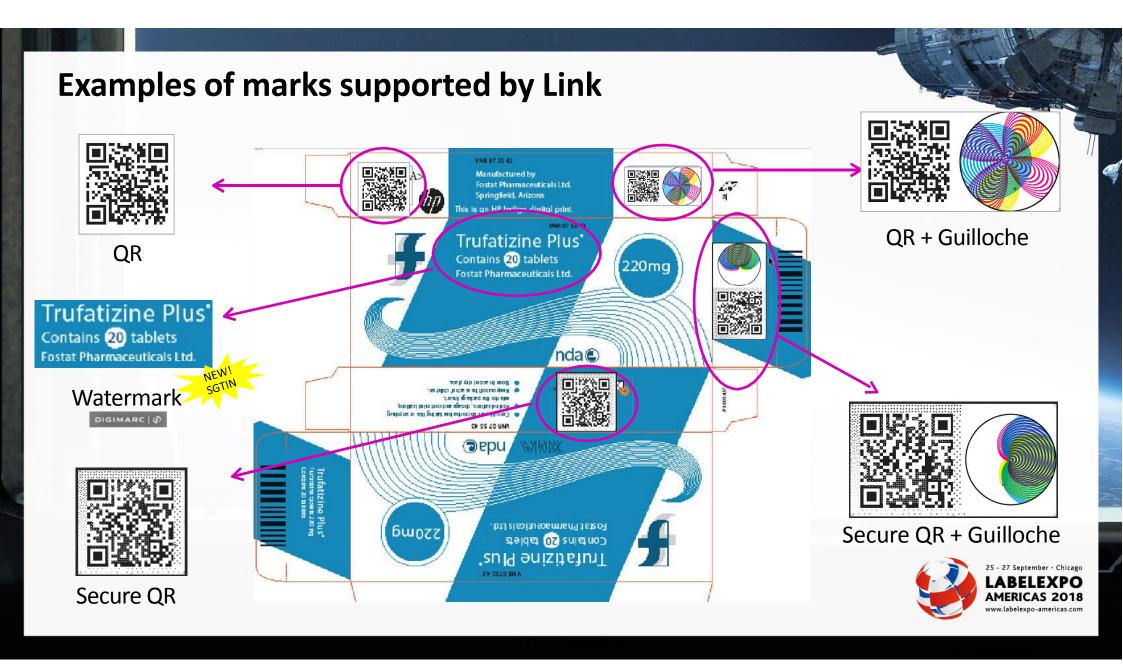
Authentication
Anti-counterfeit
Product diversion

2 TRACK & TRACE

Supply Chain Efficiency Shrinkage/Product Loss Print Production Control 3 CONSUMER ENGAGEMENT

Brand promotion Acquisition & Retention Behavior tracking





### Saving HP millions through fraud identification

Millions saved thanks to mobile authentication identification and Link Secure QR codes

#### **Product Authentication**

- A unique secure QR code on the holographic labels
- HP real time analytics of authentication for Brand Security Team
- Enables pre-purchase marketing opportunities via smartphone.
  - √ On laser & inkjet supplies
  - √ 1.5B authentication codes
  - √ Several million dollars saved

People authenticating through Link Reader Mobile app:

- Law enforcement, customs, and auditors
- Channel partners
- Government contract bid requirements
- Consumers





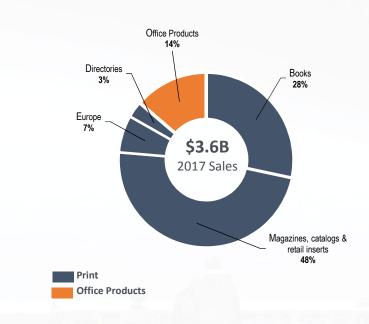


### LSC Communications: A Global Leader

#### **LSC AT A GLANCE**

- +Global leader in traditional and digital print, print-related services and office products
- +Serves the needs of publishers, merchandisers and retailers
- +Service offering includes logistics, warehousing, fulfillment, supply chain management and e-services
- +Serves over 3,000 clients

#### **EXTENSIVE PRODUCTS & SERVICE CAPABILITIES**



**GLOBAL PLATFORM WITH SIGNIFICANT SCALE** 



IN THE BOOK PUBLISHING INDUSTRY, TEXTBOOK PIRACY
HAS LONG BEEN A PROBLEM FOR THE INDUSTRY AND IS AN
INCREASING CONCERN FOR ALL PUBLISHERS. LSC IS
INVESTING IN INNOVATIVE TECHNOLOGIES TO HELP
PROTECT OUR CLIENTS' EXCLUSIVE INTELLECTUAL
PROPERTY AND TO STEM THE TIDE OF PIRACY.

- Tom Quinlan, Chairman and CEO of LSC Communications: Q4 2016 Earnings Call



66

## **Piracy Problems in Book Publishing**

- Counterfeiting of legitimate product is easier than ever
- There are many avenues to market counterfeit product
- Consumers aren't concerned about product authenticity
- Lack of aggregated data and insights to identify Piracy Hot Spots

Book piracy ....is costing publishers worldwide billions of dollars annually.

Source: https://www.internationalpublishers.org/policy-issues/piracy



## The evolution of IntercepTag

- **2015** Customer look to LSC for a solution to counterfeit books
- 2016 LSC and CXL explore anti-piracy options White Paper
- 2017 LSC partners with HP and Brady to leverage HP Link technology
- 2017 LSC develops SIMS Secure Identity Management System
- June 2017 LSC goes live with IntercepTag Production & Technology Platform.
- 2018 Pearson, Macmillan, McGraw Hill, Norton, Dover commit to 20M units



# IntercepTag Ecosystem





# LSC IntercepTag Platform

#### **ANTI PIRACY**

Good Book / Bad Book Data-driven insights

#### TRACK & TRACE

Units, Cartons, Palettes

#### **CHANNEL MANAGEMENT**

Terms of sale, Distribution, Returns



#### VIRAL SOCIAL REFERRAL

Leverage the enthusiasm of your readers

#### KNOW YOUR CUSTOMER

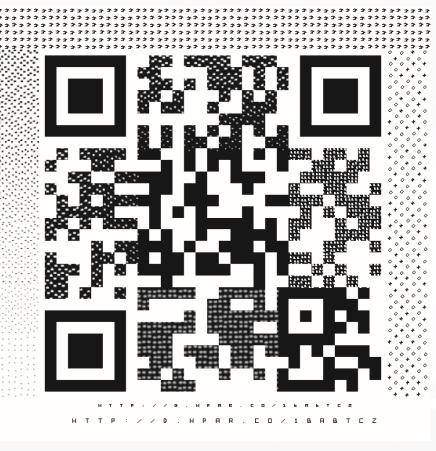
Detect, analyze and predict trends in content consumption

#### OTHER USES OF CODES

Rentals Access Codes



## IntercepTag: Forensic-based features identify "first fake"





### IntercepTag – HP Link SQR Scan

cluster shapes heavier, smeared

dots lighter and/or absent

original B&W color copy

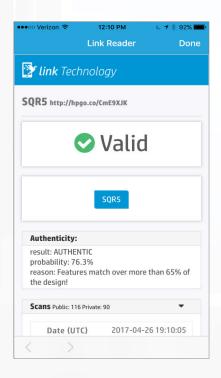
**Authentication – detection with Link App** 

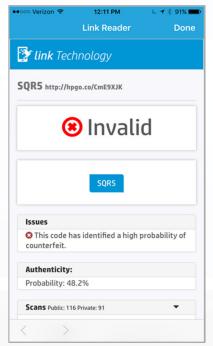


### Scan Validation – Authentic or Counterfeit

Mobile Application (iOS or Android)

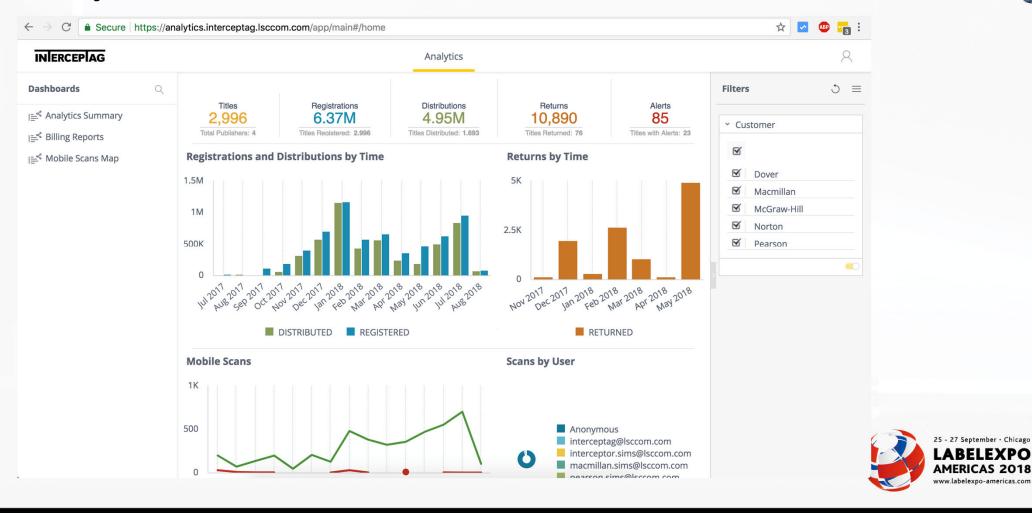
Desktop Application with High-definition Scanner







### **Analytics**





# **Brady Corporation....**

# A valued LSC Partner



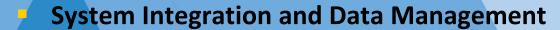


# Why LSC Chose Brady

- Extensive Experience Working with Large Volume Clients
  - Great working relationship with HP since 2009
  - Many additional Fortune 100 Clients



Ability to understand and design effective processes to manage large volumes of variable text to meet LSC's needs



- Ability to download and store large volumes of Link serial codes
- Ability to manage the data effectively without duplication
- Fast Turnaround of Large Scale Program
  - 4 week turnaround from first contact.





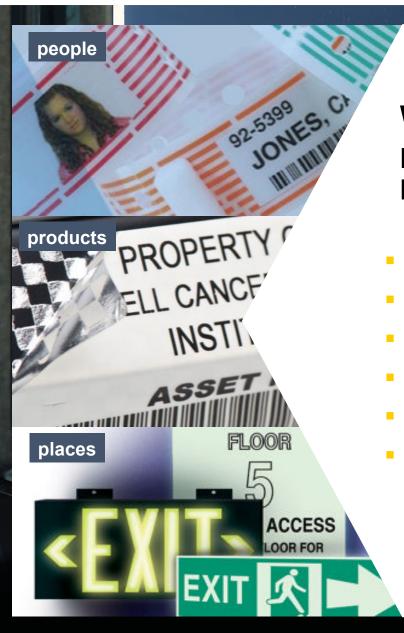
# Why LSC Chose Brady

- Direct Access to Design Engineer
  - Worked closely with design engineer to discuss layers of security features
  - Quick proof signoff process
  - Short lead time
  - Cost competitive solution
- Certified as a Best Practice Security Provider
  - Certified by NASPO International (ANSI / NASPO standard)
    - Milwaukee, WI USA since 2004
    - Chain of Custody Documentation



- Financial Stability
  - 104-year-old company with F'17 sales of US\$1.1 billion





### **Brady Corporation**

We create solutions that identify and protect people, products and places – helping businesses be safe, secure and productive.

- Founded in 1914
- Headquartered in Milwaukee, WI, USA
- F17 revenue of \$1.1 billion
- 6,400 employees worldwide
- 31 manufacturing facilities
- Doing business with 89% of the Fortune 100 companies



# Thank You!

Find Link in the HP Security Solutions booth to learn more.



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# Questions?



